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Step 12 of 12: Review Accessibility Compliance Report

Step 12 of 12

Review and submit report

Please carefully review the information below to confirm it is accurate and correct. Use the 'Back' button to make any changes.

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[^ The Corporation of the Town of Aurora](#)

Organization information:

Organization category: Designated Public Sector

Number of employee range in Ontario: 50+ employees

Reporting year: 2025

Organization legal name: The Corporation of the Town of Aurora

Number of employees in Ontario: 650

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Business number (BN9): [REDACTED]

Organization operating name: The Corporation of the Town of Aurora

Organization sector: 91 - Public Administration

Subsector: 913 - Local, Municipal and Regional Public Administration

Industry group: 9139 - Other Local, Municipal and Regional Public Administration

Business address:

100 100 John West Way
Aurora ON (Ontario), L4G 6J1
Canada

Mailing address:

100 100 John West Way
Aurora ON (Ontario), L4G 6J1
Canada

Acknowledgement

Acknowledgement: Complete

Certification date: 2025/10/29

Certifier information

Last name: De Sario

First name: Patricia

Position title: Director

Business phone number: [REDACTED]

Extension: —

Email: [REDACTED]

Alternate phone number: —

Extension: —

Fax: —

Primary contact information

Last name: Peri

First name: Gregory

Position title: Administrator

Business phone number: [REDACTED]

Extension: —

Email: [REDACTED]

Alternate phone number: —

Extension: —

Fax: —

Compliance questions

Is your organization in compliance with all applicable requirements of the General Section?

Yes

Comments:

We train all staff with AODA, IASR, and Human Rights as part of their onboarding and annual refreshers. Our MYAP is posted on our website, and have the required policies, including staffing and procurement, established.

Is your organization in compliance with all applicable requirements of the Information and Communications Standards?

Yes

Comments:

The Town's website content is Accessible to WCAG AA 2.0 standard. Feedback process and documents in our control are available and accessible as well.

Is your organization in compliance with all applicable requirements of the Employment Standards?

Yes

Comments:

We make accommodations available upon the recruitment process, and will provide suitable accommodation if requested. As part of our onboarding process, all policies, including the required AODA policies, are shared with employees, and at that time, if required, an accommodation plan will be worked on with Human Resources.

Does your organization provide transportation services, either directly or through a third party?	No
Is your organization in compliance with all applicable requirements of the Transportation Standards?	N/A
Comments:	Transportation provided by York Region.
Is your organization in compliance with all applicable requirements of the Design of Public Spaces Standards?	Yes
Comments:	All areas of DOPS are compliant, as per our most recent detailed desk audit for the Town. AAC and residents are consulted on all municipal projects relating to DOPS. All new parking, facilities, playgrounds, paths, trails all meet the required standards.
Is your organization in compliance with all applicable requirements of the Customer Service Standards?	Yes
Comments:	Service animals and support persons are allowed in all facilities, no extra cost. Notice of Disruptions are posted in conspicuous spaces. Training provided upon onboarding of staff as previously mentioned. We have multiple opportunities for individuals to provide feedback, which is readily available, as well as processes in place to ensure all documents are posted in accessible formats.